Notes for Board of Directors Gleneden Sanitary District

Customer: Richard Hutsell, for property at 4019 Lincoln Ave.

Account: 500829.01

In keeping with past adjustments regarding leaks that do not enter the sewer, the following procedure is: Using the billed amount minus the base rate then divide by 50%.

Therefore, for the month of July 2023, the adjustment would be \$1986.66 and for the month of August the adjustment would be \$261.45, bringing the total to \$2248.11. This does not require a check issued, we would process the sewer adjustments to the account. The reason is the customer currently owes for July and August. He has sent us a payment of \$876.30 toward July and part of August sewer charges, as we also offered a 3 months payment plan on the total sewer charges without the considered adjustments.

Sincerely,
Beverly Gruntorad
Accounts Receivable

Gleneden Sanitary District Board of Directors Box 96 Gleneden, OR 97388

Sent via email and mailed

Re: Abatement/concession request 4019 Lincoln Avenue, Lincoln Beach, OR

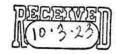
Dear Board Members,

I write to you to request a concession on the sewer portion of my water bill. I have a severe leak in the crawl space galvanized supply line and as a result used over 260,000 gallons of water was used as the home was vacant and the leak went undetected as it was under the house in the crawl space and fed directly into the sand underneath the home. I understand the cost of the supply water is mine to bear, but I do request that the sewer portion be forgiven as the water went directly into the sand under the home. There was no leak above ground to recognize and no water entered the sewer/treatment systems. KGBL called me and informed me, and they shut the water off for me, then Newport Plumbing put a temporary patch on the pipe but it still leaked until I had 101 Plumbing re-pipe the entire home on the 13-15<sup>th</sup> of this month.

I appreciate your consideration on the sewer portion of the bill.

Sincerely,

Richard Hutsell /Owner



## Plumbing 101, LLC

153 S. Wells Drive Lincoln City, OR, 97367 Phone: 541-614-1344

Email:office@plumbing101.net



Richard Hutsell

**Richard Hustell** 

4019 Lincoln Ave Depoe Bay, OR, 97341

Upon inspection, we found leaks in the water piping system in the crawlspace that were leaking into the sand under the home. No leaks were found on any fixtures in the home leaking into the sewer system. A re-pipe was done to remove all the old galvanized piping to remove any leaks and future issues.

Mike Worthington

Plumbing 101, LLC